

BEST VALUE REVIEWS – IMPLEMENTATION OF IMPROVEMENT PLANS

Report By: Director of Environment

Wards Affected

County-wide

Purpose

- 1 To report the remaining actions and the exceptions to the programmed progress in the improvement plans resulting from the reviews of Commercial Enforcement Development Control and Public Conveniences.

Financial Implications

- 2 There has been no variation to the financial implications identified in the individual Improvement Plans.

Background

- 3 In response to comments from Members and Officers, the reporting arrangements for the March Scrutiny Committee were improved by consolidating the reports and only reporting on exceptions to the programmed actions. That is, where actions have been completed earlier than programmed or where the timetable has not been met.
- 4 Since that report many of the remaining outstanding actions relating to Development Control and Commercial Enforcement, have been overtaken by the Council's "Herefordshire Connects" and accommodation projects and the introduction of a corporate approach to recruitment; these actions have been excluded from this report.
- 5 The purpose of these action plans has been to improve performance in the identified services. Performance against agreed targets for 2005-06 has been reported elsewhere on this agenda.
- 6 Appendix 1 of this report covers the following improvement plans:

- Development Control
- Commercial Enforcement

RECOMMENDATION

THAT Members note and comment on, where appropriate, the implementation of the improvement and action plans.

BACKGROUND PAPERS

- None identified.

Further information on the subject of this report is available from John Eades, Performance Officer on 01432 260985

PROGRESS ON IMPROVEMENT PLANS

DEVELOPMENT CONTROL BEST VALUE REVIEW

Priority	Outcome	Action	Milestones	Officer(s)	By When	Progress to the end of March	Indicator for Improvement
High	Improved quality and accessibility of highways design advice Improved speed of applications processing and responsiveness of service	Review and update current Highway Design Guide	Adopt Manual for Streets when published by DfT in November 2005	Team Leader Transportation	December 2003 Date revised to July 2005	Highways Design Guide awaiting publication Performance targets exceeded	BV109 – Determine applications within 8/13 weeks

COMMERCIAL ENFORCEMENT BEST VALUE REVIEW

Priority	Outcome	Action	Milestones	Start / Finish	Officer(s)	Financial / Environmental Implications	Progress to the end of March	Indicator for Improvement
	Improved capacity	Undertake a review of possible joint working arrangements with neighbouring authorities.	Undertake Analysis of areas where Joint Working may be possible	September 2006	Divisional Management Team	Cost Savings	Ongoing discussion with Worc. CC e.g. WCC take lead roll for asbestos, Hfds lead role for legionnaires Joint working between EH&TS has resulted in a petroleum enforcement	Cost of Service

APPENDIX 1

Priority	Outcome	Action	Milestones	Start / Finish	Officer(s)	Financial / Environmental Implications	Progress to the end of March	Indicator for Improvement
							SLA and a Trader Approval Register.	